

Virtual Zoom PPG

Barwell & Holycroft Medical Centres

11th May 2020

Meeting Rules

- No formal dress!
- Remain muted
- Dr Jackson in the chair and will unmute
- Use chat to ask questions
- Use thumbs up “reactions” if urgent query
- Early round robin
- End of meeting round robin

Agenda

- Update on the practice
- Update on other NHS services
- Government guidance
- Support available for patients
- Requested questions
 - Blood tests for the vulnerable
 - Sick notes for isolation

Update from practices

- Fully telephone triaged service
- Hollycroft temporarily closed as a site
- Engage consult online service
- Video consultations
- Careful face to face consultations with PPE
- Ongoing urgent blood tests/INRs/dressings
- Ongoing nurse clinics mostly by phone
- Contacting all vulnerable patients

Our PPE



Other NHS services

- Hospitals
- Pharmacies
- 111
- Out of hours
- Extended Access at Hinckley Health Centre

Government Guidance

- Updated frequently
- Hard to keep up with
- Latest messages confusing
- Key documents and guidance on GPTN public
- Questions

Support available for patients

- Practice contacting vulnerable and elderly
- Practice accessible as usual
- Befrienders/LACs
- Lets look at practice webpage for other support available locally

[https://teamnet.clarity.co.uk/Topics/
Public/a99d2cb0-d64f-47ce-a4c2-
abb800a87185](https://teamnet.clarity.co.uk/Topics/Public/a99d2cb0-d64f-47ce-a4c2-abb800a87185)

AOB and Questions?