

Updates

Out of Hours (OOH)

Clinical Commissioning Group  
(CCG) Forum

Community Health Care H&B

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# Updates

## Sharing of Patient information leaflet.

- **University Hospitals of Leicester NHS Trust**
- **Leicestershire Partnership NHS Trust**
- **Northern Doctors Urgent Care Ltd**
  - Oadby and Wigston Walk-in Medical Centre
  - Melton Mowbray Hospital Minor Injury and Illness Service
  - Market Harborough Minor Injury and Illness Unit
  - Rutland Memorial Hospital Minor Injury and Illness Unit
- **Central Nottingham Clinical Services**
  - **Leicester, Leicestershire and Rutland Out of Hours Service**
  - **Urgent Care Centre, Loughborough**
- **Derbyshire Health United – NHS 111**
- **East Midlands Ambulance Service NHS Trust**
- **George Eliot Hospital NHS Trust – Urgent Care Centre Leicester**
- **Soldiers, Sailors, Airmen and Families (SSAFA) Walk-in Centre**

# 112

- When making an emergency call on a mobile phone use the number 112 instead of 999.
- This enables the operator to pinpoint your position to within 5 metres
- 999 gives only a general position

# Out of Hours (OOH) – Special Measures



- Christine Green is Acting CEO replaces Richard Carroll
- 81 recommendations from CQC only 3 left to address. On target to complete these.
- Contracts up for renewal of OOH and 111.

# Clinical Commissioning Group (CCG) Forum

## *Speeding up A&E at Leicester Royal Infirmary*

3rd Nov The Emergency Dept at LRI will work along side “Lakeside,” (providers who are made up of GP’s in Corby).. They make sure that when a patient walks in they will be triaged by senior clinicians. They can then be sent to

- same day clinics if they have an on going condition
- referral back to GP.
- UCC (Urgent Care Centre)
- A&E

# Community Healthcare reforms in Hinckley and Bosworth

- Consultation has taken place over 18 mths (George Ward Centre June 15th) plus meetings at the Golf Club, and other interested groups (*Dementia, Youth groups and PPG's*)
- 12 Action points plus Fact sheets on your seats show what has changed so far based on patient comments.
- Next stage is the CCG to look at the possible scenarios that have come out of the consultation and link it to Better Care Together (5 year Leicestershire plan). NHS England will then hopefully agree the plan for reform.

# Community Healthcare reforms in Hinckley and Bosworth

The business case recommends that the CCG should formally consult on:

- Investing in a new endoscopy suite in Hinckley and increase activity through this service
- Delivering day cases that **do not** require general anaesthetic from alternative settings in Hinckley (ie. GP Practices or from Hinckley Health Centre)
- Moving all day cases that **do require** general anaesthetic to acute hospitals
- Increasing the level of outpatient activity delivered in Hinckley Health Centre
- As a result of the above, to close Hinckley & District Hospital

# Support for Carers

Tracy Underwood has agreed to work with the admin team to improve the support the surgery gives for Carers.

Contact for Barwell – Kerry Smith

Tel 07947 949721



Following requests from  
PPG members PowerPoints  
will be posted on the surgery  
website and Newsletter will  
also be posted there.

Thank You