



# Out of Hours (OOH)

## H&B Community Health Care progress

Alan Plumpton – PPG Member

# OOH (Out of Hours) service and UCC (Urgent Care Centre)

OOH is now out of Special Measures and been rated  
“Good.”

We are reviewing the work of 111 and OOH – any  
comments good or bad please let me know.

- Date
- Approx time
- Results

Issue with EMAS (East Midlands Ambulance Service)  
taking patients to A&E instead of Loughborough UCC.

# Hinckley & Bosworth Community Healthcare Project

- First Full Public consultation ended – Golf Club, George Ward, various groups around the area were included.
- Meeting of the Board Feb 16<sup>th</sup> 2016
- Hinckley Plan will merge with BCT (Better Care Together).
- Further consultation on the BCT plan will take place towards the end of Feb with the Hinckley Locality Group.
- 22<sup>nd</sup> March a meeting for volunteers wanting to help develop the plan
- Public consultation in the Spring.

# NHS Now



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# 112 Emergency Number

Remember use 112 on your mobile phone to call Emergency services. This will bring them to within 5 metres of where you are.



Following requests from  
PPG members PowerPoints  
will be posted on the surgery  
website The Newsletter will  
also be posted there.

Thank You