



# Urgent Care in the Hinckley & Bosworth Area

## Pharmacy and Reception

Alan Plumpton – PPG Member

5<sup>th</sup> Sept 2016

# Urgent care in Hinckley & Bosworth

**Urgent care provision is not part of the consultation process on community care**

**However, work is ongoing to improve and develop access to urgent care for the residents of Hinckley and Bosworth**

# George Eliot Hospital – Urgent Care

**Relocation of the walk-in service from Camp Hill in Nuneaton to the George Eliot Hospital site on June 1**

**Open from 8AM – 8PM 7 days a week**

**6.2 miles from Hinckley Town Centre**

- **Deals with a range of illnesses, and injuries**
- **All diagnostic services on hand including tests and X-Ray**
- **Referral to other on site services and specialists**

# Residents urged to make use of centre

A.T.  
3/18/16

**KAREN HAMBRIDGE**  
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THE EFFECT of a public consultation for Hinckley following the closure of the Mount Road hospital in Mount Road, Leicestershire, has been the subject of a major development in the town.

However the closure of the walk-in centre at Camp Hill, Nuneaton, with services instead provided at George Eliot Hospital makes the move a distant possibility.

The relocation does mean the centre, which is aimed at people with ailments requiring more than a GP appointment but not casualty care, is closer to Hinckley.

future of services in Hinckley.

A public consultation is due to start soon on changes to health provision in Hinckley which looks set to see the closure of the old cottage hospital in Mount Road.

Health chiefs say the building is not fit for purpose and cannot accommodate modern methods of anaesthesia and cancer screening.

A protest campaign, aimed at saving Mount Road, has amassed thousands of signatures.

Cllr Wright has been active in engaging with West Leicestershire Clinical Commissioning Group (CCG), the body which plans and provides health services in the borough, over its plans to revamp local services, including closing Mount Road.

She said the CCG was conducting a full

that the CCG is working up the cost that it would take to upgrade the Mount Road hospital building. This demonstrates that the CCG is looking at all the possibilities including retention of the Mount Road site, however, at the end of the day and pragmatically it does seem as if the people of Hinckley and Bosworth will likely have to make a choice.

"Keeping an older facility may require a proportionate amount of money spent on it up the expectations of the 21st Century."

"The need for an urgent care or walk-in centre in Hinckley has also been raised a lot with myself over the last few months but I think there is also a recognition by local people I speak with that we now have a brand new facility sited only seven

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# Loughborough UCC

**X-Ray Open Mon-Fri 9am to 5pm  
Saturday 10am to 6pm  
Bank Holiday 10am to 2pm**

**GP in attendance 9am to 5pm**

**Attached to Loughborough Hospital – 16 miles from  
Hinckley**

- **Provide a sit and wait urgent care service**
- **Deals with a range of illnesses, and injuries**
- **All diagnostic services on hand including tests and X-Ray**
- **Referral to other on site services and specialists**

# Urgent Care in LLR

**The goal is to improve urgent and emergency care services across the area**

**Navigation Hub to assess patients and streamline their journey through care services**

**Testing new ways of working with care homes in Hinckley and Bosworth**

**Other pilots running across the area to inform potential roll out to Hinckley and Bosworth**

# Comments about Reception and Barwell Pharmacy

- Concern about giving clinical details to Receptionist when making an appointment.
- Concern over being able to hear what patients are telling Receptionists. Maybe a need for background music even though some people don't like it
- Doctors and Nurses are very professional and efficient
- “WELL” Pharmacy continues to cause concern
  - ✓ Prescriptions not Ready.
  - ✓ Electronic prescriptions – patient has to go to chemist to tell them there is a prescription waiting then either wait or come back
- Earl Shilton much better. – they will deliver

# Flu Clinics - Volunteers



Don't forget to book your appointment

17<sup>th</sup> Sept Hollycroft 9.00 till 12-00

24<sup>th</sup> Sept Barwell 9.00 till 12.00



Volunteers needed at both venues if you can spare an hour or two at either surgery to hand out PPG leaflets and help with organising the waiting area please leave your name and contact details with Denise or Alan Plumpton



# Barwell Befriending Group

- A small group has got together to try and create a befriending group.
- Local churches are represented but we also want a secular connection.
- Doctors and other professionals can call on this group to make contact with people who could do with some company.
- Any individuals or couples who would like more information about getting involved with becoming an befriender let Denise or Alan know.



# 112 Emergency Number

Remember use 112 on your mobile phone to call Emergency services. This will bring them to within 5 metres of where you are.



Minutes and PowerPoints  
will be posted on the surgery  
website The Newsletter is  
also posted there.

Thank You

# Hollycroft and Barwell Carers



Update Sue Cawrey

